Central Keystone
Federal Credit Union

1000 Market Street, Sunbury PA 17801
800-897-5379 (570) 286-5739 www.ckfcu.org

Electronic Funds Transfer Account (EFTA) Error Resolution Disclosure

- In Case of Errors or Questions About Your Electronic Transfers Telephone us at 570-286-5739, (toll free) 800-897-5739 or write us at Central Keystone FCU, 1000 Market Street, Sunbury, PA 17801 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.
- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

REG D Early withdrawal penalty for Share Certificates:

- A penalty will be imposed for early withdrawal of term share accounts